

Appendix C

Other Departmental Performance Data

This appendix contains information previously reported in the City's Semi-Annual Performance Report (SAPR), and provides performance data for two departments: Development Services and Risk Management. These departments are not presented with additional detail in the Service Efforts and Accomplishments document.

Development Services Department

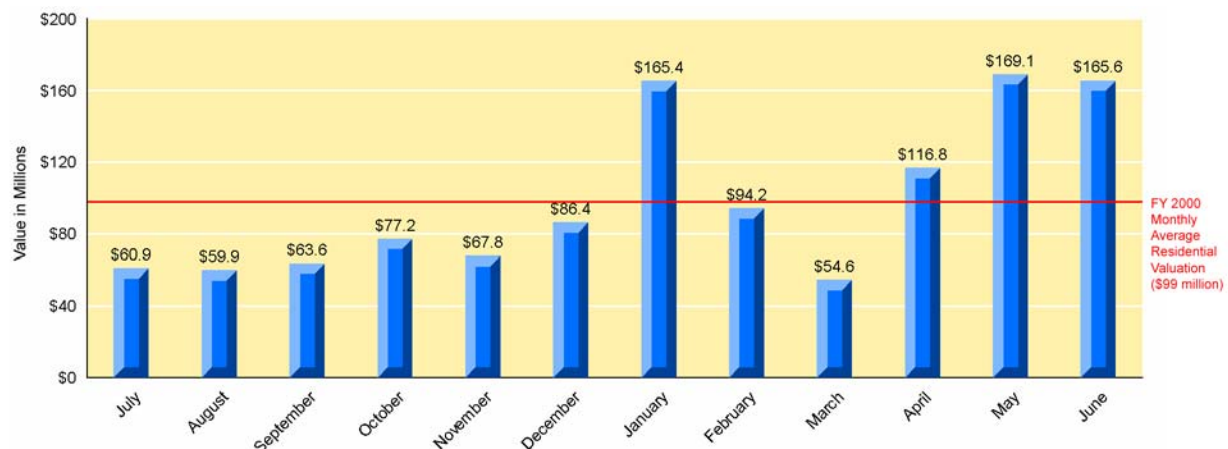
In Fiscal Year 2001, Development Services processed \$1,875,072,000 in permitted valuation. Of that, \$1,181,385,000 (63 percent) was residential.

BUILDING VALUATION - COMMERCIAL



Note: The Fiscal Year 2000 Monthly Average Commercial Valuation is included for comparison to the 2001 data. The Fiscal Year 2001 Monthly Average Commercial Valuation is \$80 million.

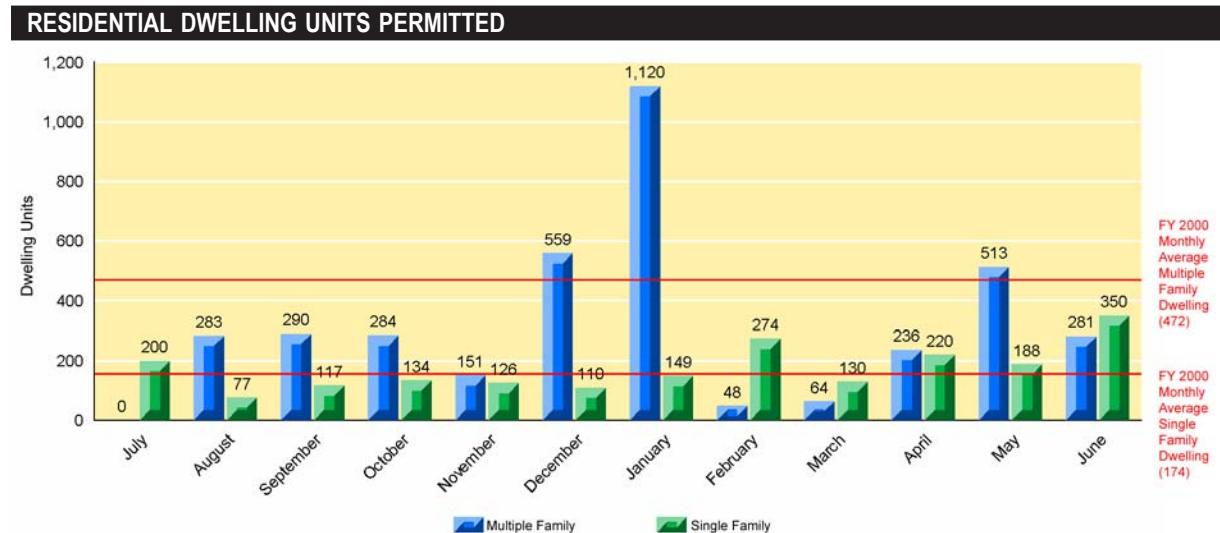
BUILDING VALUATION - RESIDENTIAL



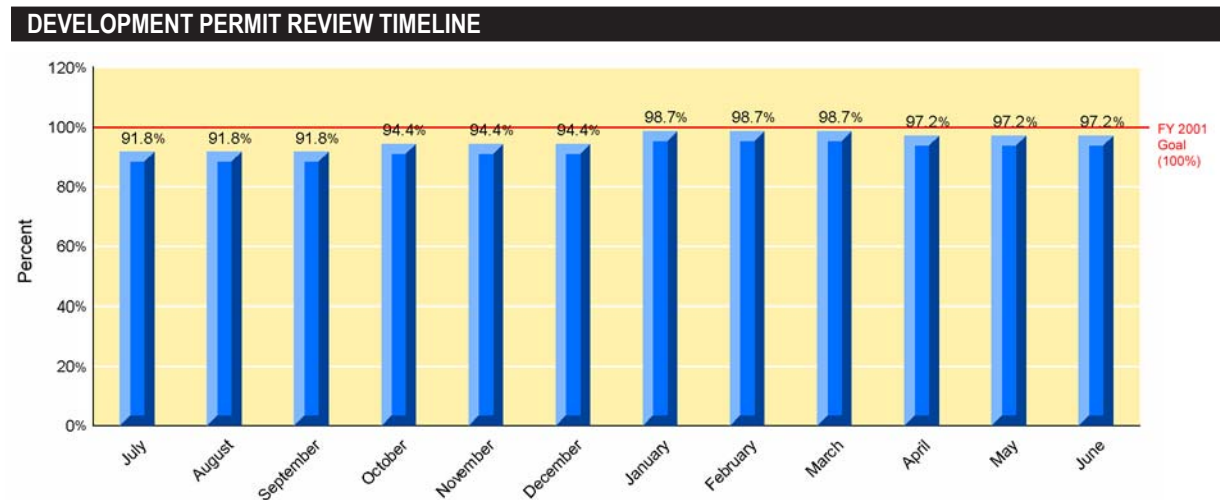
Note: The Fiscal Year 2000 Monthly Average Residential Valuation is included for comparison to the 2001 data. The Fiscal Year 2001 Monthly Average Residential Valuation is \$98 million.

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In Fiscal Year 2001, 5,094 dwelling units (DU's) were permitted, of which 2,075 DU's were single family dwellings.



Note: The single family and multiple family Fiscal Year 2000 monthly average dwelling units permitted are included for comparison to Fiscal Year 2001 data. The Fiscal Year 2001 monthly average single family dwelling units is 173. The Fiscal Year 2001 monthly average multiple family dwelling units is 319.

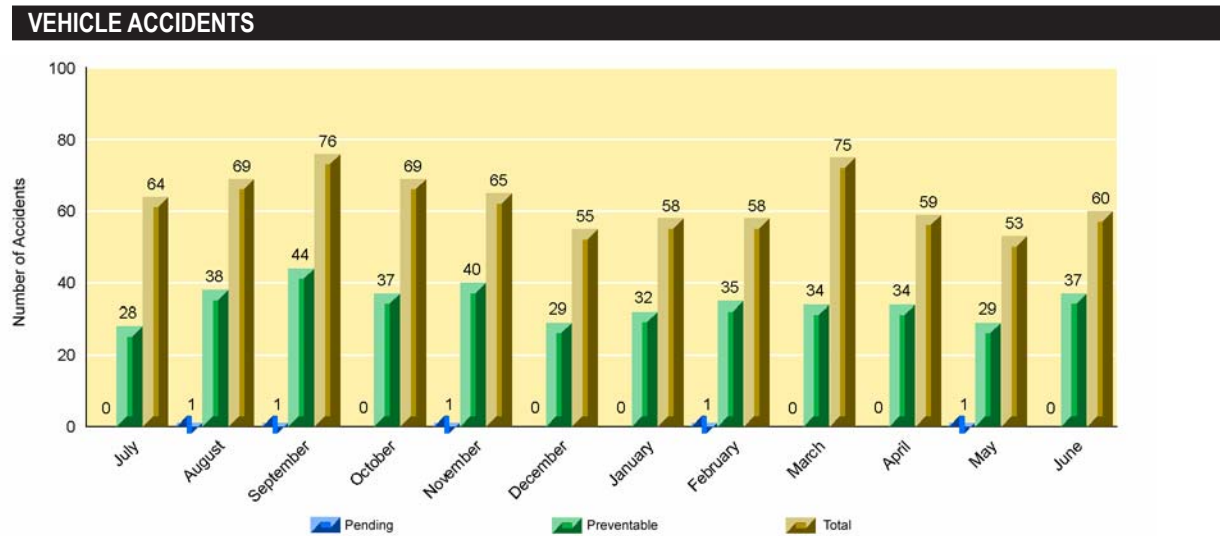


Goal: To achieve 100% of 18 Development Permit Review timeline goals.

Percent of Time Met: For Fiscal Year 2001, an average of 94.8% of the timeline goals were met. The goals included specific time frames for completing electrical, mechanical, structural, map, traffic studies, and environmental plan reviews.

Risk Management Department

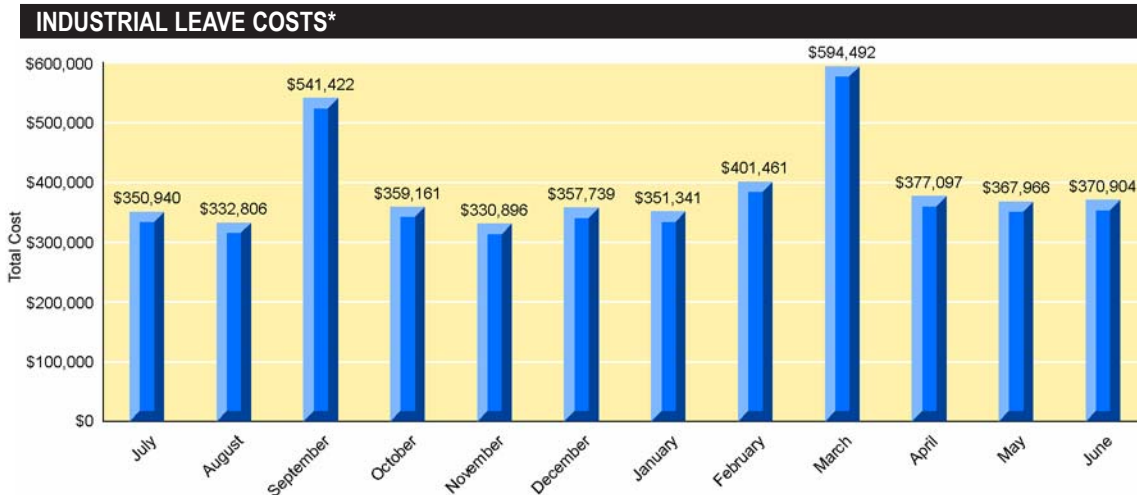
During Fiscal Year 2001, a total of 761 vehicle accidents occurred. Of the total accidents, 54.79 percent were found to be preventable. On average, 34.75 preventable accidents occurred on a monthly basis.



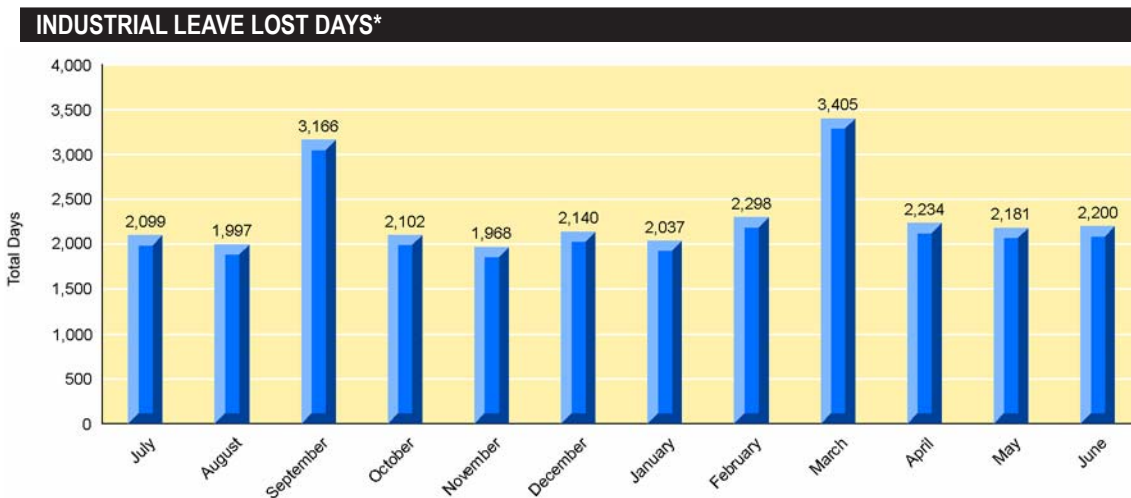
NOTE: The total number of accidents includes both preventable and non-preventable accidents.

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In Fiscal Year 2001, industrial leave expenditures totaled \$4,736,225 and lost days totaled 27,829.



This graph does not illustrate a specific goal, rather the monthly industrial leave costs for Fiscal Year 2001.



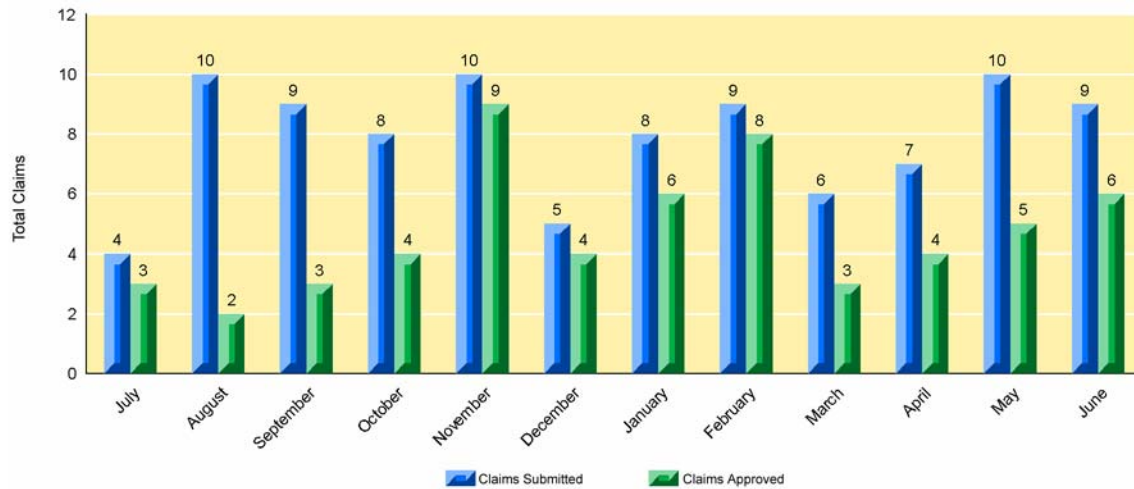
This graph does not illustrate a specific goal, rather the monthly industrial leave days lost for Fiscal Year 2001.

*Totals are based on CAPPS system closing periods.

In Fiscal Year 2001, there were 95 claims submitted.

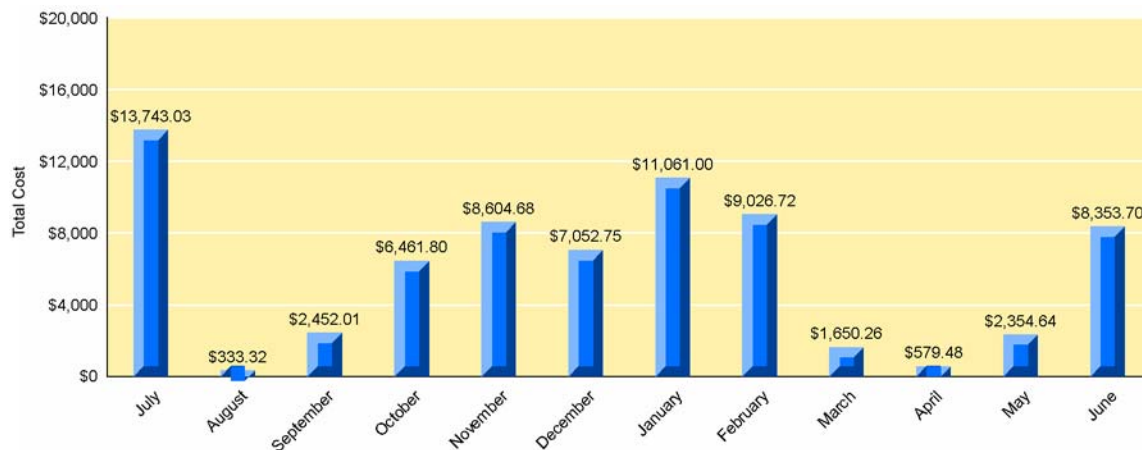
The total number of trip and fall and slip and fall accidents approved in Fiscal Year 2001 was 57, for a total cost of \$71,673.

TRIP AND FALL/SLIP AND FALL ACCIDENTS: NUMBER OF CLAIMS



This graph does not illustrate a specific goal, rather it reflects the number of trip and fall and slip and fall accident claims.

TRIP AND FALL/SLIP AND FALL ACCIDENTS: AMOUNT PAID*



This graph does not illustrate a specific goal, rather it reflects the total amount paid for trip and fall and slip and fall accident claims.

*The amount paid is representative of Fiscal Year 2001 payments on claims only. Payments made in Fiscal Year 2002 for some claims received in Fiscal Year 2001 are not reflected.

